GOVERNMENT OF INDIA
CONSUMER AFFAIRS, FOOD AND PUBLIC DISTRIBUTION
LOK SABHA

UNSTARRED QUESTION NO:1305
ANSWERED ON:08.03.2002
CONSUMER COURTS
SAHIB SINGH VERMA

Will the Minister of CONSUMER AFFAIRS, FOOD AND PUBLIC DISTRIBUTION be pleased to state:

(a) whether there is fear complex in the mind of general public to go to consumer courts;

(b) if so, the steps proposed to be taken by the Union Government to convince the public about their rights and responsibilities;

(c) the number of consumer courts functioning in the country;

(d) whether it is proposed to have consumer court in each large urban settlement; and

(e) if so, the details thereof ?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF CONSUMER AFFAIRS, FOOD & PUBLIC DISTRIBUTION (SHRI V. SREENIVASA PRASAD)

(a) : No, Sir. Over 18 lakh complaints have already been filed in the consumer forums.

(b) : Does not arise.

(c) : As on date, one National Commission, 33 State Commissions and 570 District Forums are functioning in the country.

(d) & (e): The Consumer Protection Act, 1986 provides that at least one District Forum shall be established by the State Government in each district of the State.